

**Controlauto - Controlo Técnico Automóvel S.A. (CTA)** assumes as its fundamental values Ethics, Excellence, Innovation, People and Sustainability for the development of its activity, with a view to improving quality and safety and health at work and maximizing the level of satisfaction of the needs and requirements of customers, official entities and stakeholders.

CTA 's mission is to promote road safety and environmental preservation, assuming the commitment to:

- To ensure a standard of quality in the services provided that fully satisfies the needs of customers and seeks to exceed their expectations;
- Satisfy the requirements applicable to the activities carried out, considering the needs and expectations of the relevant stakeholders, as well as the applicable regulations, standards and legislation;
- To continue the continuous improvement of the quality management system, with the participation of all employees<sup>1</sup>, and based on the values of ethics, excellence, innovation and people;
- To promote the training, motivation and involvement of all employees, so that they perform their activities with competence and professionalism, oriented towards creating value and meeting the established requirements;
- To guarantee the independence, impartiality, confidentiality and integrity required in the implementation of the company's activities;
- Adopt a profitability-oriented management, which ensures the sustainable development of the company, seeking process efficiency, optimization of resources and results;
- Eliminate or mitigate hazards and reduce risks to Occupational Safety and Health (OSH) by providing safe and healthy working conditions that prevent work-related injuries and health conditions;
- Ensure the consultation and participation of employees and their representatives in the planning, implementation and evaluation of OSH management performance.

Paço d' Arcos, February 07, 2025

Pedro Dias, Administrator-Delegate

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<sup>1</sup> Worker/collaborator - person who performs work or work-related activities that are under the control of the Organization (definition given by NP EN ISO 45001:2023).