

Suppliers | Performance Evaluation

BCR considers it essential that its suppliers are aware of the main **requirements it implements for the control and monitoring of their performance**

General Supplier Performance Evaluation:

- *Price* – price history; price deviation in invoices
- *Supply* – compliance with deadlines; compliance with quantities; compliance with shipping standards; compliance with agreed dates
- *Service Delivery* – service quality; compliance with deadlines
- *Overall Service* – supplier performance; environmental practices; after-sales service; technical assistance
- *Privacy & Information Security*
- *Workplace Safety & Health* – document delivery deadlines; safety practices; observed/reported non-compliances; accidents.

Evaluation of the performance of **Designers and Contractors** :

- *Contract Monitoring* – Application of contractually stipulated penalties

Avaliação do desempenho das **Entities operating activities and/or spaces and existing infrastructures in Service Areas** :

- *Contract Monitoring* – Application of contractually stipulated penalties